



Version 1.0 May 2017 Max Bassett Saku Chandrasekara

Dilwyn Neighbourhood Development Plan Community Questionnaire Report

Contents

Introduction	2
Version history	2
Presentation of results	
Survey methodology	3
Response to the survey	
Key findings	
Results	10
The vision for our Parish	10
Housing	
Dilwyn Settlement Boundary	
Dilwyn Conservation Area	23
Dilwyn's Economy	25
Community facilities	28
About You	39

Introduction

Dilwyn Parish Council applied to designate a neighbourhood area on the 27th July 2016, and designation was confirmed on the 6th September 2016. Following on from this a Steering Group was formed and started the Neighbourhood Plan process with a number of community engagement events followed by a resident's questionnaire.

This report presents the basic results of the household survey and has been independently produced by Data Orchard CIC, commissioned by the Dilwyn Parish Council, and based directly on the residents' responses to the distributed questionnaires.

Version history

Version 0.1 – Draft report to Dilwyn NDP Steering Group

Presentation of results

This report presents the results of the survey mainly in the form of tables and charts. For the most part the base for each question is the total number of respondents who answered that question. However, if 10% or more of the total survey respondents didn't answer a particular question that is applicable to everyone, the base for that question is considered

as the 'total survey respondents'. For those questions where a substantial proportion have not answered, it is considered that using the total survey respondents as the base and showing how many did not answer gives a more appropriate representation of respondents' opinions. In this report, an * indicates the situations where this has been used.

The tables show the number and percentage of respondents who selected each option. When percentages are presented, they are rounded to the nearest whole number. This may give rise to occasions where the total number of respondents sums to just under or over 100%. Note that if respondents could select more than one answer to a particular question, the percentages may add up to more than 100%.

Survey methodology

The questionnaires were delivered to each household in the parish along with their parish magazine The Dilwynner by volunteers to all people in the household aged 16 years and over. Completed questionnaires were collected by volunteers a couple of weeks later. The questionnaires were returned by the 10th April 2017.

A copy of the questionnaire can be found in Appendix 1

Response to the survey

According to the 2011 Census, the total number of residents aged 16 years and over in the Dilwyn Parish on 27th March 2011 was 594¹. Based on this census figure, responses have been received from 49% of residents.

Total resident questio	nnaires returned	Census 2011 Nun	nber of 16+ residents
	Number	Number in parish	% of individuals responding
Total questionnaires returned	289	594	49%

¹ Table KS102EW – Age structure. ONS Crown Copyright Reserved [from Nomis on 8th June 2017]

Key findings

Demographics

There were 289 responses in all, representing 49% of the population of the parish, just over half of these were from female residents. Most age groups were fairly represented in the responses with the exception of 16-24 and 35-44 year olds who were under represented in the responses, meaning that lower proportions of that age group responded to the survey than expected of the population; and the 65-74 year olds were over represented. However this is a typical pattern of response to surveys.

Nearly half of the respondents had lived in the parish for over 20 years, those that moved here mostly came because it was an attractive area. Over a third of respondents were not working, those who were mostly worked within 20 miles of their home or worked from home. Of those who responded over a third were retired, whilst the majority worked either full-time, part-time or were self-employed.

Nearly two thirds lived in properties that were owned by them, with 99% of responses coming from residents whose dwelling in Dilwyn was their main residence. Nearly all respondents have mains electricity and mains water, whereas just over half have access to mains sewerage. Nearly three quarters have delivered heating oil, with 15% who have delivered gas. Over three quarters have access to broadband.

The vision for our Parish

- Q1. Each of the four objectives was felt to be important to over 90% of respondents. 'Maintain and enhance the natural environment and the local heritage' was felt to be very important by the largest proportion of respondents, 77%.
- Q2. There were 19 comments about the vision statement and 17 about the objectives. Key words when commenting on the vision were 'Community', 'Village', 'Peace and tranquillity' and 'Young'. For the objectives, key words include 'Community', 'Village', 'Young', 'Affordable Housing' and 'Environment'.
- Q3. Residents were asked what was important to them in Dilwyn Parish. Over 60% of respondents felt the following three factors were very important:
 - Rural nature of the village

 Its situation within beautiful farming landscape

 Living in an area with a thriving natural habitat

The three following factors were less important to respondents, 'Distance from retail centres, 'Distance from urban areas' and 'Community facilities for adult learning and education'.

Q4. Residents were also asked which options were important to them as a community asset. Again the majority of options listed were felt to be important (both very and fairly) by over 80% of respondents with the exception of 'Dilwyn's hidden castle' (which received a few comments that is was so well hidden many respondents did not know about it!), 'Dilwyn's archaeological earthworks' and 'Luntley Dove cote'. Over half the respondents felt the rest of the options were very important:

St Mary's Church of England Primary School

Village Green

Village hall

The Crown Inn

St Mary's Church, including monument in churchyard

Play area

Q5. Over two thirds of respondents felt that the 'playing field', and 71% the 'Village Green' should be designated as community assets. There was less than 10% opposition for each of these becoming a community asset.

Q6. Over three quarters of respondents felt that all of the effects listed were important when deciding the acceptability or otherwise of the change in land use outside the villages. These were, in order of importance:

Visually out of character with its surroundings

Makes intrusive noise

Causes noticeable increase in road traffic

Makes unpleasant smells

Housing

Q7. Residents were asked what residential development should take place over the plan period to 2031. There were two options that were agreed with by the majority of respondents:

Expansion through small (2-4 dwellings) residential development Limited to the minimum required by the Local Plan

There was also some support (48%) for 'Limited single plot residential homes'.

Q8. Respondents clearly wanted 'Starter homes (2 bedrooms)' and 'Family homes (3 or more bedrooms)' with over 80% of respondents agreeing and 10% or fewer disagreeing. The majority disagreed with the options for 'No new homes should be built', 'Flats/apartments' and 'Executive homes (4 or more bedrooms)'.

Q9. Over 90% of respondents felt that 'Provision of off-road parking' was important (both 'very' and 'fairly'). All of the other factors that were listed were also felt to be important by the majority of respondents:

Similar size and appearance to existing houses near/around it

A mix of housing types, sizes and styles (e.g. Castle Mount)

Innovative external design to minimise energy usage

Have a front garden

Have a back garden

Maintain minimum gap consistent with existing adjacent development

Q10. In terms of new housing, respondents mostly wanted 'Privately owned homes', followed by 'Low cost housing for outright sale' and then 'Shared ownership for local people'. For those with less support, there was still 50% of respondents who were happy with 'Privately rented housing' and 54% for 'Housing Association rented for local people'.

Q11. Residents were asked their views about extensions to existing houses, sub-division of gardens to create a new house, or conversion of outbuildings into new dwellings. In terms of extensions, respondents agreed with the following two statements:

Owners should be free to extend their houses subject to prevailing planning constraints (82% agreed)

Extensions should not be allowed if they have a negative impact on neighbours or the character of the neighbourhood (81%)

For sub-division of gardens, there was a majority agreement for:

Sub-division of gardens for new houses should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood (79%)

Owners should be free to sub-divide their gardens for new houses, subject to prevailing planning constraints (66%)

Development of out-buildings also had support:

Development of outhouses as separate dwellings should be permitted subject to prevailing planning constraints (82%)

Development of outhouses as separate dwellings should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood (76%)

Dilwyn Settlement Boundary

Q12. Residents were asked what they wanted to do with the old settlement boundary. There were no clear-cut views but the majority of respondents either wanted to:

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Retain it as it is (44%)
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Extend it (38%)

Dilwyn Conservation Area

Q13. The majority of respondents (87%) felt that the plan needed to identify what features contribute to Dilwyn Conservation Area's character and appearance and should be protected.

Q14. Over 60% of respondents felt all the options listed were important to them, listed in order of importance:

Its historic buildings
Important open spaces
Trees and hedgerows
Views out of the village
Views into the village
The setting of the area/buildings
Its street scene
Important gaps in frontages

Dilwyn's Economy

Q15. 61% of respondents felt the Neighbourhood Development Plan should identify potential sites for employment use, compared to 20% who said 'No' and 19% who had 'No opinion'.

Q16. Respondents felt that 'better Broadband' and 'better mobile phone reception' would encourage new businesses to locate in the parish.

Q17. Respondents felt that the Neighbourhood Development Plan should include policies for 'Farm diversification' and Tourism and possibly 'Live/work units' as well. There was less support for serviced workshops.

Q18. With regards to tourism, three quarters of respondents and over wanted to encourage:

B&B accommodation
Tourist information on website
Better In-Village information
Better signed footpaths

There was some support for 'Short term holiday lets' from 58% of respondents but more opposition than support for 'holiday homes' and 'camp sites'.

Community facilities

Q19. Residents were asked how often they used the community facilities in Dilwyn. The 'Village Hall' was the facility that was used by the majority of respondents (only 8% never used it) but they mostly used it 'occasionally (65%).

'Footpaths' was the facility that was used the most 'daily' (14%) with a further 19% who used it 'weekly'.

The 'Village Green' and the 'Crown Inn' were used by a similar proportion of residents (with only 12% who said they never used it). The Village Green was mostly used 'occasionally', whereas nearly a quarter of respondents used the Crown Inn at least 'weekly' and a half 'occasionally'.

Q20. The community owned Crown Inn pub has an adjacent stable block which could be developed to offer a number of different options (See Question 20). Respondents favoured a shop the most with nearly three quarters agreeing.

Q21. Residents were asked how important a number of options were to the life of the community. Over 60% of respondents felt all of the options were important (both very and fairly). 85% and over felt the following were important:

The Dilwynner

Dilwyn Neighbourhood Watch

Dilwyn Playgroup

Herefordshire Federation of Young Farmers

Dilwyn Cedar Hall activities/facilities

Q22. The activities that respondents mostly travel outside the parish for include:

Swimming
Keep fit/gym
Bowling
Football

Q23. A fifth of respondents find it difficult to access 'public transport', a 'local shop' and a 'bank or cashpoint'.

Q24. Residents were asked how strongly they felt about the need for improvements to a number of services. There was an overwhelming response that 'Road maintenance' was 'highly important' with 83% of respondents answering in this way, with a further 12% who felt it was 'fairly important'. Over 60% of respondents also felt that the following options were also important (both 'highly' and 'fairly'):

Footpath/bridleway maintenance

Foothpath styles e.g. replacing with 'Kissing-Gates'

Signage on our roads and paths

The number and position of passing places on our roads

Q25. When asked 'What aspects of the local infrastructure/amenities do you think are in need of improvement' again respondents clearly responded with 'Road maintenance' with 90% feeling this was urgent. Other aspects that were felt to be urgent were 'Mobile phone reception' and 'Verge and ditch maintenance'.

Q26. Similar proportions of respondents wanted to see the development of cycle paths in the parish as those who did not; 40% for and 38% against, with 22% who had no opinion.

Q27. Respondents felt road safety could be improved by 're-routing HGVs', having 'quiet lanes' and 'weight restrictions on roads'; all of these received higher proportions of 'Yes' responses compared to 'No's'.

Results

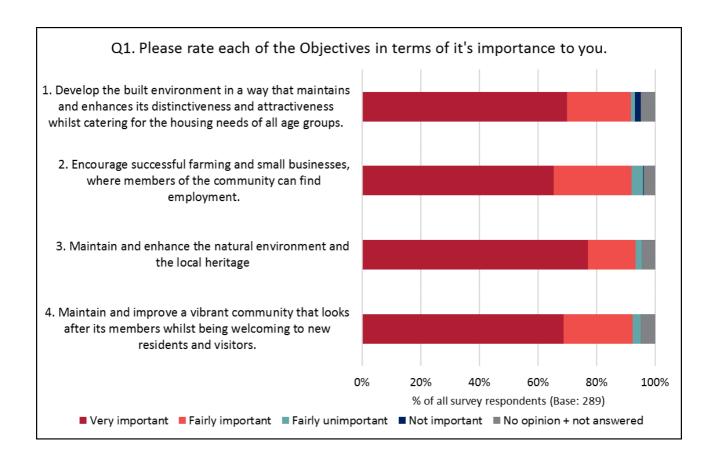
The vision for our Parish

Q1. The Neighbourhood Development Plan is intended to contribute to the fulfilment of the above vision by achieving the following four Objectives. Please rate each of the Objectives in terms of its importance to you.

	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered	Base
1. Develop the built environment in a way that maintains and enhances its distinctiveness and attractiveness whilst catering for the housing needs of all age groups.	202	63	4	6	2	277	12	289
2. Encourage successful farming and small businesses, where members of the community can find employment.	189	77	11	1	2	280	9	289
Maintain and enhance the natural environment and the local heritage	223	47	6	0	1	277	12	289
4. Maintain and improve a vibrant community that looks after its members whilst being welcoming to new residents and visitors.	199	68	8	0	3	278	11	289

	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered
1. Develop the built environment in a way that maintains and enhances its distinctiveness and attractiveness whilst catering for the housing needs of all age groups.	70%	22%	1%	2%	1%	96%	4%
2. Encourage successful farming and small businesses, where members of the community can find employment.	65%	27%	4%	0%	1%	97%	3%
Maintain and enhance the natural environment and the local heritage	77%	16%	2%	0%	0%	96%	4%
4. Maintain and improve a vibrant community that looks after its members whilst being welcoming to new residents and visitors.	69%	24%	3%	0%	1%	96%	4%

^{*} Note: Base is total number who answered the questionnaire (289)



Q2. If you think the Vision Statement or the four Objectives need to change, please add your suggestions in the box below.

There were 19 comments about the vision statement and 17 about the objectives. Please see Appendix 2. Free Text Comments for detail.

Word cloud of vision comments:

Word cloud of objectives comments:

Q3. What is important to you in Dilwyn Parish?

	Very important		Fairly important	Fairly unimportant	Not	No opinion	Response Count	Not answered	Base
Rural nature of the village		220	57	1		1 1	280	9	28 9
The strength of community spirit/life		167	89	7		2 7	272	17	28 9
Its small size as a village		105	114	33	1.	4 10	276	13	28 9
Distance from urban areas		83	90	57	2	8 11	269	20	28 9
Distance from retail centres and facilities		59	114	54	3	6 8	271	18	28 9
Community facilities for adult learning and education		63	116	56	2	9 12	276	13	28 9
Facilities for children/young people		131	112	18		7 7	275	14	28 9
Its situation within beautiful farming landscape		182	80	10		1 3	276	13	28 9
Living in an area with a thriving natural habitat		181	85	9		0 2	277	12	28 9
Outdoor activities related to its countryside location e.g. walking, cycling, painting, etc.	127	118	26	5	2	278	11		289
Transport links	128	100	29	13	6	276	13		289
Other aspects - please specify						15			

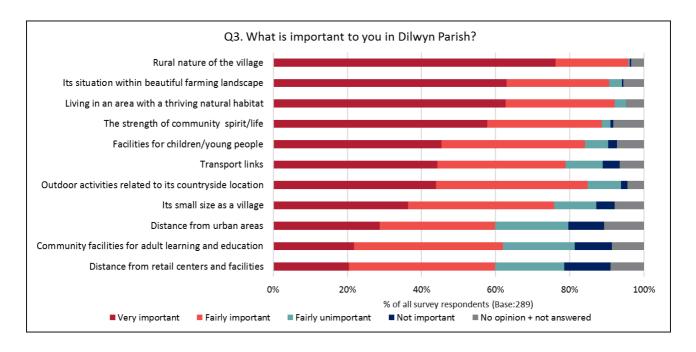
There were 15 other aspects that were important to residents. For a full list of comments see Appendix 2. Free Text Comments, but the key words/phrases used are shown in the following word cloud.

Village Shop School Transport Rural Important

	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered
Rural nature of the village	76%	20%	0%	0%	0%	97%	3%
The strength of community spirit/life	58%	31%	2%	1%	2%	94%	6%
Its small size as a village	36%	39%	11%	5%	3%	96%	4%
Distance from urban areas	29%	31%	20%	10%	4%	93%	7%
Distance from retail centres and facilities	20%	39%	19%	12%	3%	94%	6%
Community facilities for adult learning and education	22%	40%	19%	10%	4%	96%	4%
Facilities for children/young people	45%	39%	6%	2%	2%	95%	5%
Its situation within beautiful farming landscape	63%	28%	3%	0%	1%	96%	4%

Living in an area with a thriving natural habitat	63%	29%	3%	0%	1%	96%	4%
Outdoor activities related to its countryside location e.g. walking, cycling, painting, etc.	44%	41%	9%	2%	1%	96%	4%
Transport links	44%	35%	10%	4%	2%	96%	4%

^{*} Note: Base is total number who answered the questionnaire (289)



Q4. Which of the following are important to you as community assets?

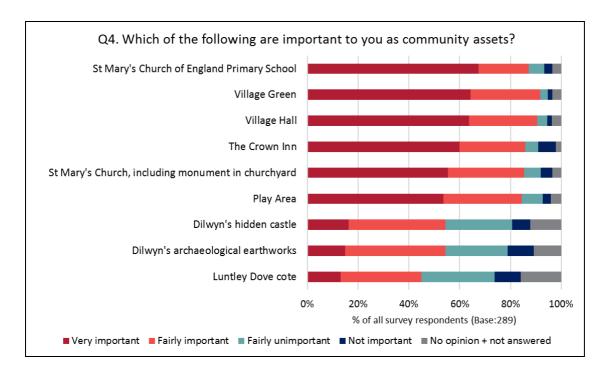
	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered	Base
Village Hall	184	78	11	5	1	279	10	289
St Mary's Church, including monument in churchyard	160	87	19	13	4	283	6	289
Dilwyn's hidden castle	47	110	76	21	20	274	15	289
Dilwyn's archaeological earthworks	43	114	71	30	17	275	14	289
The Crown Inn	173	75	15	20	0	283	6	289
Luntley Dove cote	38	92	83	30	28	271	18	289
Village Green	186	79	9	5	1	280	9	289
Play Area	155	89	24	9	6	283	6	289
St Mary's Church of England Primary School	195	57	18	9	2	281	8	289
Other (please specify)						24		

There were 24 other comments please see Appendix 2. Free Text Comments for further detail, and a word cloud of key words and phrases used.

Village Monument Footpaths Church Shop Hidden Castle or Archaeological Dilwyn Hall Crown Pub

	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered
Village Hall	64%	27%	4%	2%	0%	97%	3%
St Mary's Church, including monument in churchyard	55%	30%	7%	4%	1%	98%	2%
Dilwyn's hidden castle	16%	38%	26%	7%	7%	95%	5%
Dilwyn's archaeological earthworks	15%	39%	25%	10%	6%	95%	5%
The Crown Inn	60%	26%	5%	7%	0%	98%	2%
Luntley Dove cote	13%	32%	29%	10%	10%	94%	6%
Village Green	64%	27%	3%	2%	0%	97%	3%
Play Area	54%	31%	8%	3%	2%	98%	2%
St Mary's Church of England Primary School	67%	20%	6%	3%	1%	97%	3%

^{*} Note: Base is total number who answered the questionnaire (289)

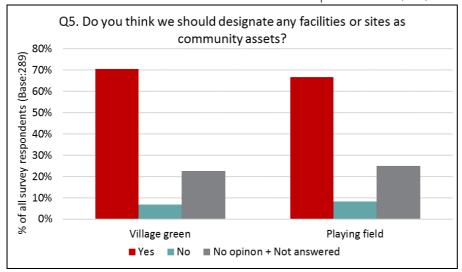


Q5. Do you think we should designate any facilities or sites as community assets?

	Yes	No	No	Response	Not	Base
			opinion	Count	answered	
Village green	204	20	46	270	19	289
Playing field	193	24	55	272	17	289
Other open spaces (please specify)				13		

	Yes	No	No	Response	Not
			opinion	Count	answered
Village green	71%	7%	16%	93%	7%
Playing field	67%	8%	19%	94%	6%

^{*} Note: Base is total number who answered the questionnaire (289)



There were 13 other comments made about other open spaces that could be designated a community asset.

A full list of comments are shown in Appendix 2. Free Text Comments, but the key words and phrases used are shown in the word cloud.

Pub Historical Community Field

Q6. Which of the following effects are important to you in deciding the acceptability or otherwise of the change of land use outside the villages?

	Important	Not important	No opinion	Response Count	Not answered	Base
		ппропані	opinion	Count	answered	
Visually out of character with its surroundings	239	20	14	273	16	289
Makes unpleasant smells	220	36	18	274	15	289
Makes intrusive noise	238	20	16	274	15	289
Causes noticeable increase in road traffic	227	32	16	275	14	289
Other (please specify)	17					

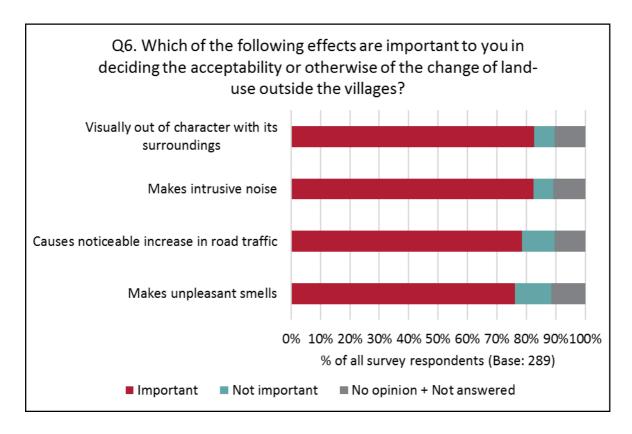
There were 17 comments made, for a full list see Appendix 2. Free Text Comments and key words/phrases are shown in the following word cloud.

Traffic Rural Development Industrial

	Important	Not important	No opinion	Response Count	Not answered
Visually out of character with its surroundings	83%	7%	5%	94%	6%
Makes unpleasant smells	76%	12%	6%	95%	5%
Makes intrusive noise	82%	7%	6%	95%	5%

Causes noticeable increase in	79%	11%	6%	95%	5%
road traffic	7970	1170	0 76	95 /6	3 /6

^{*} Note: Base is total number who answered the questionnaire (289)



Housing

Q7. What residential development should take place over the plan period to 2031?

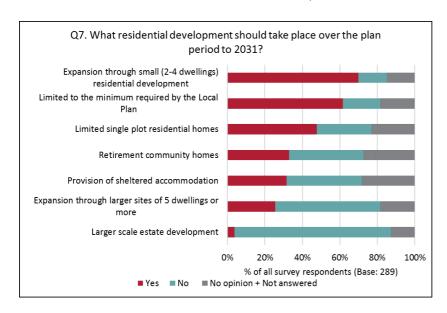
	Yes	No	No	Response	Not	Base
			opinion	Count	answered	
Limited to the minimum required by the Local Plan	178	58	26	262	27	289
Limited single plot residential homes	138	84	37	259	30	289
Expansion through small (2-4 dwellings) residential development	202	44	22	268	21	289
Expansion through larger sites of 5 dwellings or more	74	162	26	262	27	289
Larger scale estate development	11	241	16	268	21	289
Provision of sheltered accommodation	91	116	59	266	23	289
Retirement community homes	95	115	65	275	14	289
Other	14	4	11	29		
Other (please specify)				24		

There were 24 other comments made about residential development taking place. A full list of comments is available in Appendix 2. Free Text Comment, with the key words/phrases shown in the following word cloud.

Starter Homes Plots Houses Parish Affordable Development

	Yes	No	No	Response	Not
			opinion	Count	answered
Limited to the minimum required by the Local Plan	62%	20%	9%	91%	9%
Limited single plot residential homes	48%	29%	13%	90%	10%
Expansion through small (2-4 dwellings) residential development	70%	15%	8%	93%	7%
Expansion through larger sites of 5 dwellings or more	26%	56%	9%	91%	9%
Larger scale estate development	4%	83%	6%	93%	7%
Provision of sheltered accommodation	31%	40%	20%	92%	8%
Retirement community homes	33%	40%	22%	95%	5%

^{*} Note: Base is total number who answered the questionnaire (289)

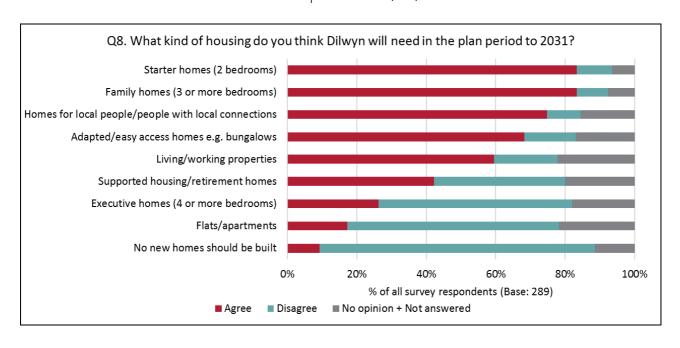


Q8. What kind of housing do you think Dilwyn will need in the plan period to 2031?

	Agree	Disagree	No	Response	Not	Base
			opinion	Count	answered	
No new homes should be built	27	229	11	267	22	289
Starter homes (2 bedrooms)	241	29	8	278	11	289
Family homes (3 or more bedrooms)	241	26	7	274	15	289
Executive homes (4 or more bedrooms)	76	161	25	262	27	289
Adapted/easy access homes e.g. bungalows	197	43	35	275	14	289
Flats/apartments (various sizes, including	50	176	39	265	24	289
houses turned into flats)						
Supported housing/retirement homes	122	109	44	275	14	289
Living/working properties (small scale enterprise	172	53	40	265	24	289
located within or adjacent to the home)						
Homes for local people/people with local	216	28	32	276	13	289
connections						

	Agree	Disagree	No	Response	Not
			opinion	Count	answered
No new homes should be built	9%	79%	4%	92%	8%
Starter homes (2 bedrooms)	83%	10%	3%	96%	4%
Family homes (3 or more bedrooms)	83%	9%	2%	95%	5%
Executive homes (4 or more bedrooms)	26%	56%	9%	91%	9%
Adapted/easy access homes e.g. bungalows	68%	15%	12%	95%	5%
Flats/apartments (various sizes, including houses turned into flats)	17%	61%	13%	92%	8%
Supported housing/retirement homes	42%	38%	15%	95%	5%
Living/working properties (small scale enterprise located within or adjacent to the home)	60%	18%	14%	92%	8%
Homes for local people/people with local connections	75%	10%	11%	96%	4%

^{*} Note: Base is total number who answered the questionnaire (289)



Q9. How important to you are the following?

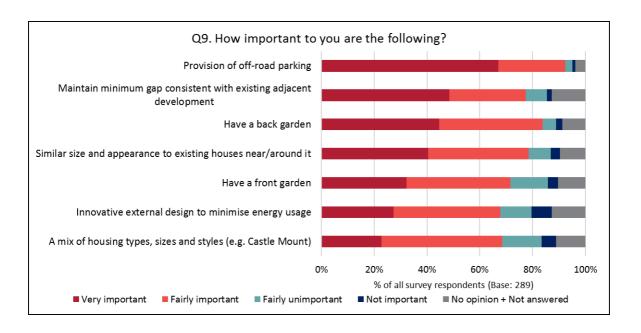
	Very	Fairly	Fairly	Not	No	Response	Not	Base
	important	important	unimportant	important	opinion	Count	answered	
Similar size and appearance to existing houses near/around it	117	110	24	10	7	268	21	289
A mix of housing types, sizes and styles (e.g. Castle Mount)	66	132	43	16	13	270	19	289
Innovative external design to minimise energy usage	79	117	34	22	14	266	23	289
Have a front garden	93	114	41	11	21	280	9	289
Have a back garden	129	113	15	7	17	281	8	289
Provision of off-road parking	194	73	8	3	4	282	7	289
Maintain minimum gap consistent with existing adjacent development	140	84	23	5	22	274	15	289
Other (please specify)						16		

There were 16 other comments made. See Appendix 2. Free Text Comments for the detailed comments and the following word cloud for key words/phrases.

New Houses Minimum Housing Needs Built Existing Design

	Very important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered
Similar size and appearance to existing houses near/around it	40%	38%	8%	3%	2%	93%	7%
A mix of housing types, sizes and styles (e.g. Castle Mount)	23%	46%	15%	6%	4%	93%	7%
Innovative external design to minimise energy usage	27%	40%	12%	8%	5%	92%	8%
Have a front garden	32%	39%	14%	4%	7%	97%	3%
Have a back garden	45%	39%	5%	2%	6%	97%	3%
Provision of off-road parking	67%	25%	3%	1%	1%	98%	2%
Maintain minimum gap consistent with existing adjacent development	48%	29%	8%	2%	8%	95%	5%

^{*} Note: Base is total number who answered the questionnaire (289)

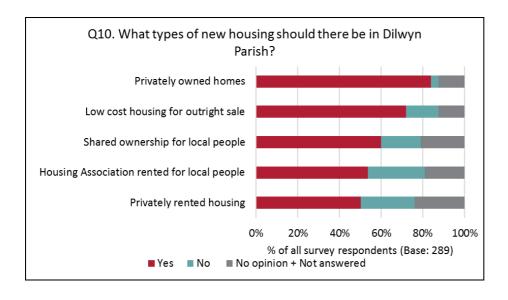


Q10. What types of new housing should there be in Dilwyn Parish?

	Yes	No	No	Response	Not	Base
			opinion	Count	answered	
Privately owned homes	242	11	17	270	19	289
Privately rented housing	145	75	43	263	26	289
Low cost housing for outright sale	208	45	22	275	14	289
Housing Association rented for local people	155	79	41	275	14	289
Shared ownership for local people	173	55	43	271	18	289

	Yes	No	No	Response	Not
			opinion	Count	answered
Privately owned homes	84%	4%	6%	93%	7%
Privately rented housing	50%	26%	15%	91%	9%
Low cost housing for outright sale	72%	16%	8%	95%	5%
Housing Association rented for local people	54%	27%	14%	95%	5%
Shared ownership for local people	60%	19%	15%	94%	6%

^{*} Note: Base is total number who answered the questionnaire (289)

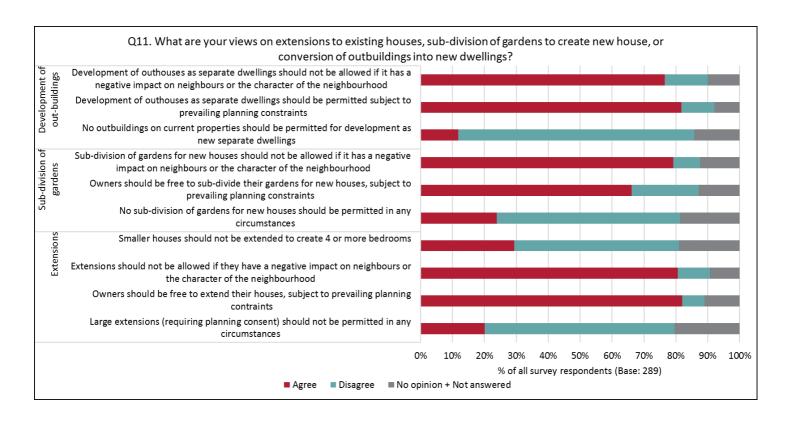


Q11. What are your views on extensions to existing houses, sub-division of gardens to create a new house, or conversion of outbuildings into new dwellings?

		Agree	Disagree	No opinion	Response Count	Not answered	Base
	Large extensions (requiring planning consent) should not be permitted in any circumstances	58	172	38	268	21	289
ions	Owners should be free to extend their houses, subject to prevailing planning constraints	237	20	16	273	16	289
Extensions	Extensions should not be allowed if they have a negative impact on neighbours or the character of the neighbourhood	233	29	18	280	9	289
	Smaller houses should not be extended to create 4 or more bedrooms	85	149	38	272	17	289
of	No sub-division of gardens for new houses should be permitted in any circumstances	69	166	36	271	18	289
Sub-division gardens	Owners should be free to sub-divide their gardens for new houses, subject to prevailing planning constraints	191	61	21	273	16	289
-gnS	Sub-division of gardens for new houses should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood	229	24	24	277	12	289
of out-	No outbuildings on current properties should be permitted for development as new separate dwellings	34	214	26	274	15	289
Development of out- buildings	Development of outhouses as separate dwellings should be permitted subject to prevailing planning constraints	236	30	13	279	10	289
Develo	Development of outhouses as separate dwellings should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood	221	39	16	276	13	289

		Agree	Disagree	No opinion	Response Count	Not answered
	Large extensions (requiring planning consent) should not be permitted in any circumstances	20%	60%	13%	93%	7%
ions	Owners should be free to extend their houses, subject to prevailing planning constraints	82%	7%	6%	94%	6%
Extensions	Extensions should not be allowed if they have a negative impact on neighbours or the character of the neighbourhood	81%	10%	6%	97%	3%
	Smaller houses should not be extended to create 4 or more bedrooms	29%	52%	13%	94%	6%
n of	No sub-division of gardens for new houses should be permitted in any circumstances	24%	57%	12%	94%	6%
b-divisior gardens	Owners should be free to sub-divide their gardens for new houses, subject to prevailing planning constraints	66%	21%	7%	94%	6%
Sub-division gardens	Sub-division of gardens for new houses should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood	79%	8%	8%	96%	4%
of s	No outbuildings on current properties should be permitted for development as new separate dwellings	12%	74%	9%	95%	5%
Development of out-buildings	Development of outhouses as separate dwellings should be permitted subject to prevailing planning constraints	82%	10%	4%	97%	3%
Deve out-	Development of outhouses as separate dwellings should not be allowed if it has a negative impact on neighbours or the character of the neighbourhood	76%	13%	6%	96%	4%

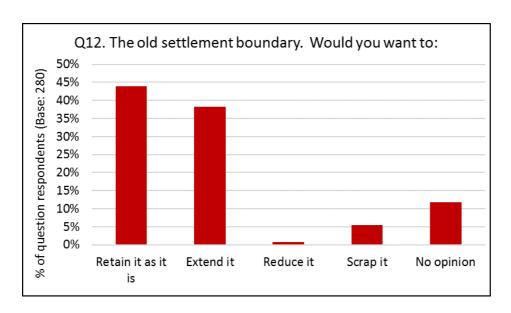
^{*} Note: Base is total number who answered the questionnaire (289)



Dilwyn Settlement Boundary

Q12. Please look at the map (on back page) where the old settlement boundary is shown as a black line. Would you want to:

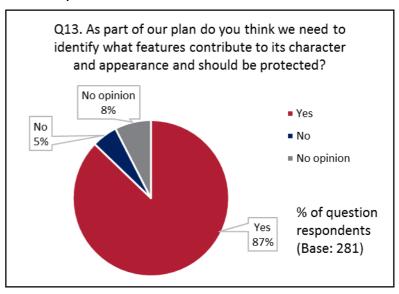
	,	
	Number	Per cent
Retain it as it is	123	44%
Extend it	107	38%
Reduce it	2	1%
Scrap it	15	5%
No opinion	33	12%
Total respondents	280	
Not answered	9	
INOLALISWEIEU	9	



Dilwyn Conservation Area

Q13. As part of our plan do you think we need to identify what features contribute to its character and appearance and should be protected?

	Number	Per cent
Yes	245	87%
No	15	5%
No opinion	21	8%
Total respondents	281	
Not answered	8	



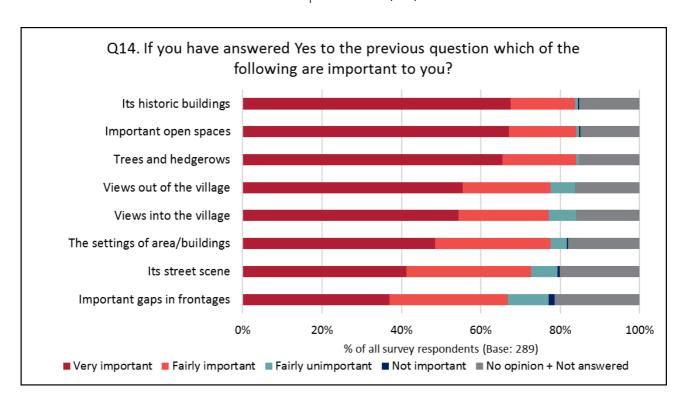
Q14. If you have answered Yes to the previous question which of the following are important to you?

	Very	Fairly	Fairly	Not	No	Response	Not	Base
	important	important	unimportant	important	opinion	Count	answered	
Its historic buildings	195	47	2	1	6	251	38	289
The settings of area/buildings	140	84	12	1	9	246	43	289
Its street scene	119	91	19	2	11	242	47	289
Important gaps in frontages	107	86	30	4	14	241	48	289
Important open spaces	194	49	2	1	3	249	40	289
Views into the village	157	66	20	0	5	248	41	289
Views out of the village	160	64	18	0	6	248	41	289
Trees and hedgerows	189	54	2	0	3	248	41	289
Other (please specify)						5		

There were 5 other comments, please see Appendix 2. Free Text Comments for full list of comments.

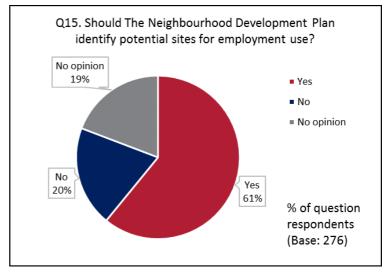
	Very	Fairly	Fairly	Not	No	Response	Not
	important	important	unimportant	important	opinion	Count	answered
Its historic buildings	67%	16%	1%	0%	2%	87%	13%
The settings of area/buildings	48%	29%	4%	0%	3%	85%	15%
Its street scene	41%	31%	7%	1%	4%	84%	16%
Important gaps in frontages	37%	30%	10%	1%	5%	83%	17%
Important open spaces	67%	17%	1%	0%	1%	86%	14%
Views into the village	54%	23%	7%	0%	2%	86%	14%
Views out of the village	55%	22%	6%	0%	2%	86%	14%
Trees and hedgerows	65%	19%	1%	0%	1%	86%	14%

^{*} Note: Base is total number who answered the questionnaire (289)



Q15. Should the Neighbourhood Development Plan identify potential sites for employment use?

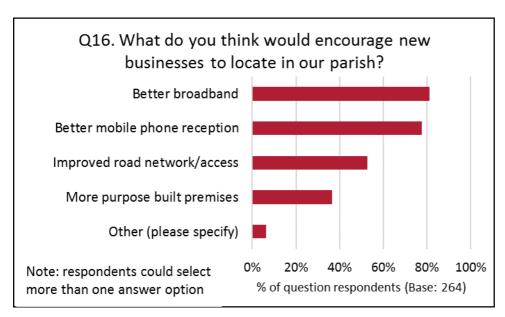
	Number	Per cent
Yes	168	61%
No	55	20%
No opinion	53	19%
Total respondents	276	
Not answered	13	



Q16. What do you think would encourage new businesses to locate in our parish?

	<u> </u>				
	Number	Per cent			
More purpose built premises	96	36%			
Better mobile phone reception	205	78%			
Better broadband	214	81%			
Improved road network/access	139	53%			
Other (please specify)	16	6%			
Total respondents	264				
Not answered	25				
-					

There were 16 other comments, please see Appendix 2. Free Text Comments for full list of comments.



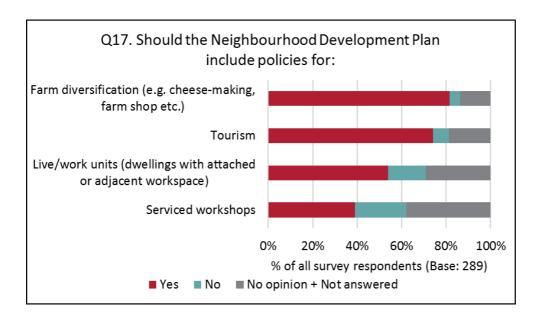
Q17. Should the Neighbourhood Development Plan include policies for:

	Yes	No	No opinion	Response Count	Not answered	Base
Serviced workshops	113	67	74	254	35	289
Live/work units (dwellings with attached or adjacent workspace)	156	49	58	263	26	289
Farm diversification (e.g. cheese-making, farm shop etc.)	236	14	29	279	10	289
Tourism	214	21	35	270	19	289
Other (please specify)				8		

There were 8 other comments, please see Appendix 2. Free Text Comments for full list of comments.

	Yes	No	No opinion	Response Count	Not answered
Serviced workshops	39%	23%	26%	88%	12%
Live/work units (dwellings with attached or adjacent workspace)	54%	17%	20%	91%	9%
Farm diversification (e.g. cheese-making, farm shop etc.)	82%	5%	10%	97%	3%
Tourism	74%	7%	12%	93%	7%

^{*} Note: Base is total number who answered the questionnaire (289)



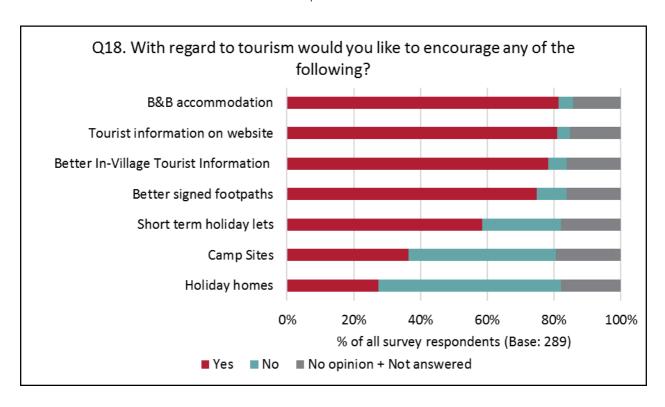
Q18. With regard to tourism would you like to encourage any of the following?

	Yes	No	No	Response	Not	Base
			opinion	Count	answered	
Short term holiday lets	169	68	36	273	16	289
Holiday homes	79	158	32	269	20	289
B&B accommodation	235	13	29	277	12	289
Camp Sites	105	128	40	273	16	289
Better signed footpaths	216	26	34	276	13	289
Better In-Village Tourist Information (e.g. on Village Notice Boards, Printed Guides)	226	16	33	275	14	289
Tourist information on website	234	11	24	269	20	289
Any other suggestions (please specify)				12		

There were 12 other comments, please see Appendix 2. Free Text Comments for full list of comments.

	Yes No N		No	Response	Not
			opinion	Count	answered
Short term holiday lets	58%	24%	12%	94%	6%
Holiday homes	27%	55%	11%	93%	7%
B&B accommodation	81%	4%	10%	96%	4%
Camp Sites	36%	44%	14%	94%	6%
Better signed footpaths	75%	9%	12%	96%	4%
Better In-Village Tourist Information (e.g. on Village Notice Boards, Printed Guides)	78%	6%	11%	95%	5%
Tourist information on website	81%	4%	8%	93%	7%

^{*} Note: Base is total number who answered the questionnaire (289)

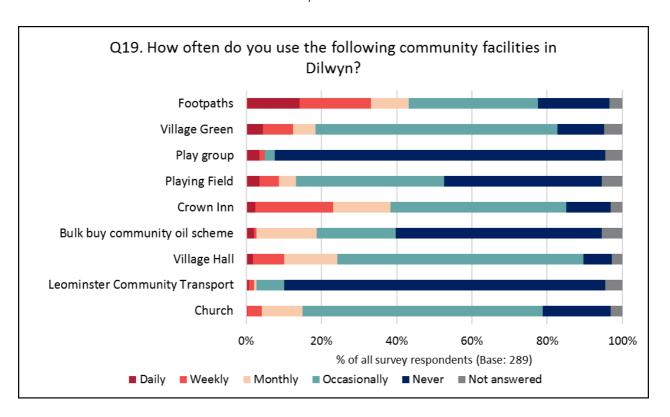


Q19. How often do you use the following community facilities in Dilwyn?

	Daily	Weekly	Monthly	Occasionally	Never	Response	Not	Base
						Count	answered	
Village Hall	5	24	41	189	22	281	8	289
Village Green	13	23	17	186	36	275	14	289
Playing Field	10	15	13	114	121	273	16	289
Church	1	11	31	185	52	280	9	289
Crown Inn	7	60	44	135	34	280	9	289
Leominster Community Transport	2	4	2	21	247	276	13	289
Bulk buy community oil scheme	6	2	46	61	158	273	16	289
Footpaths	41	55	29	99	55	279	10	289
Play group	10	4	0	8	254	276	13	289

	Daily	Weekly	Monthly	Occasionally	Never	Response Count	Not answered
Village Hall	2%	8%	14%	65%	8%	97%	3%
Village Green	4%	8%	6%	64%	12%	95%	5%
Playing Field	3%	5%	4%	39%	42%	94%	6%
Church	0%	4%	11%	64%	18%	97%	3%
Crown Inn	2%	21%	15%	47%	12%	97%	3%
Leominster Community Transport	1%	1%	1%	7%	85%	96%	4%
Bulk buy community oil scheme	2%	1%	16%	21%	55%	94%	6%
Footpaths	14%	19%	10%	34%	19%	97%	3%
Play group	3%	1%	0%	3%	88%	96%	4%

^{*} Note: Base is total number who answered the questionnaire (289)



Q20. Our community owned Crown Inn pub has an adjacent stable block which could be developed to provide one of the following options. Which of these options would you consider to be appropriate?

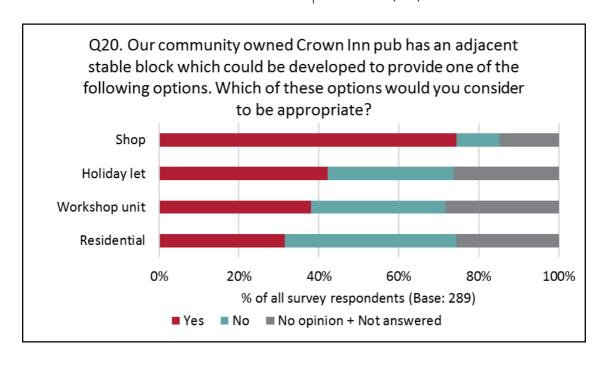
	Yes	No	No opinion	Response Count	Not answered	Base
Shop	215	31	19	265	24	289
Holiday let	122	91	36	249	40	289
Residential	91	124	31	246	43	289
Workshop unit	110	97	40	247	42	289
Other (please specify)				29		

There were 29 other comments, please see Appendix 2. Free Text Comments for full list of comments, with the key words/phrases shown in the following word cloud.

Workshop Unit Parish Crown Development Pub Visitors Shop Holiday Micro Brewery Room

	Yes	No	No opinion	Response Count	Not answered
Shop	74%	11%	7%	92%	8%
Holiday let	42%	31%	12%	86%	14%
Residential	31%	43%	11%	85%	15%
Workshop unit	38%	34%	14%	85%	15%

^{*} Note: Base is total number who answered the questionnaire (289)



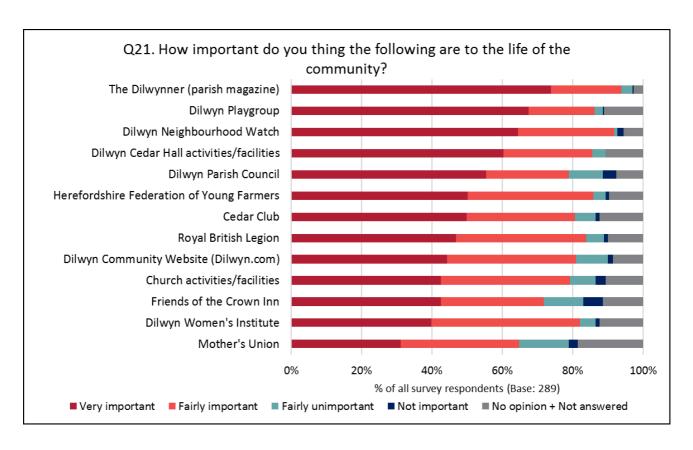
Q21. How important do you think the following are to the life of the community?

	Very	Fairly	Fairly	Not	No	Response	Not	Base
	important	important	unimportant	important	opinion	Count	answered	
Dilwyn Playgroup	195	54	7	1	18	275	14	289
Cedar Club	144	89	17	3	25	278	11	289
Dilwyn Women's Institute	115	122	13	3	25	278	11	289
Royal British Legion	135	107	15	3	18	278	11	289
Dilwyn Neighbourhood Watch	186	79	3	5	6	279	10	289
The Dilwynner (parish magazine)	213	58	9	1	1	282	7	289
Dilwyn Community Website (Dilwyn.com)	128	106	26	4	10	274	15	289
Herefordshire Federation of Young Farmers	145	103	10	3	17	278	11	289
Mother's Union	90	97	41	7	38	273	16	289
Dilwyn Cedar Hall activities/facilities	174	73	11	0	16	274	15	289
Church activities/facilities	123	106	21	8	17	275	14	289
Friends of the Crown Inn	123	84	33	16	21	277	12	289
Dilwyn Parish Council	160	68	28	11	8	275	14	289
Other	21	5	1	1	0	28		
Other (please specify)						16		

There were 16 other comments, please see Appendix 2. Free Text Comments for full list of comments.

	Very	Fairly	Fairly	Not	No	Response	Not
	important	important	unimportant	important	opinion	Count	answered
Dilwyn Playgroup	67%	19%	2%	0%	6%	95%	5%
Cedar Club	50%	31%	6%	1%	9%	96%	4%
Dilwyn Women's Institute	40%	42%	4%	1%	9%	96%	4%
Royal British Legion	47%	37%	5%	1%	6%	96%	4%
Dilwyn Neighbourhood Watch	64%	27%	1%	2%	2%	97%	3%
The Dilwynner (parish magazine)	74%	20%	3%	0%	0%	98%	2%
Dilwyn Community Website (Dilwyn.com)	44%	37%	9%	1%	3%	95%	5%
Herefordshire Federation of Young Farmers	50%	36%	3%	1%	6%	96%	4%
Mother's Union	31%	34%	14%	2%	13%	94%	6%
Dilwyn Cedar Hall activities/facilities	60%	25%	4%	0%	6%	95%	5%
Church activities/facilities	43%	37%	7%	3%	6%	95%	5%
Friends of the Crown Inn	43%	29%	11%	6%	7%	96%	4%
Dilwyn Parish Council	55%	24%	10%	4%	3%	95%	5%

^{*} Note: Base is total number who answered the questionnaire (289)



Q22. Do you currently travel outside the parish for any of the following activities:

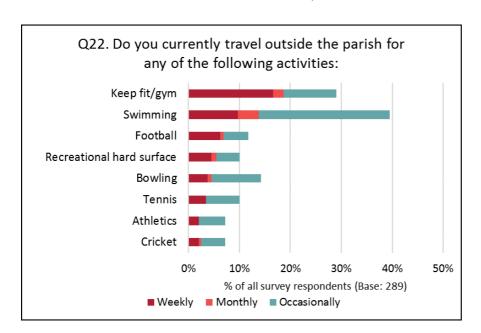
	Weekly	Monthly	Occasionally	Never	Response	Not	Base
		_			Count	answered	
Football	18	2	14	229	263	26	289
Bowling	11	2	28	221	262	27	289
Tennis	10	0	19	232	261	28	289
Cricket	6	1	14	240	261	28	289
Recreational hard surface	13	3	13	232	261	28	289
Swimming	28	12	74	150	264	25	289
Athletics	6	0	15	236	257	32	289
Keep fit/gym	48	6	30	180	264	25	289
Other	14	1	4	17	36		
Other (please specify)					33		

There were 33 other comments, please see Appendix 2. Free Text Comments for full list of comments, with the key words/phrases shown in the following word cloud.

Yoga Hereford Walking Art Rugby Golf

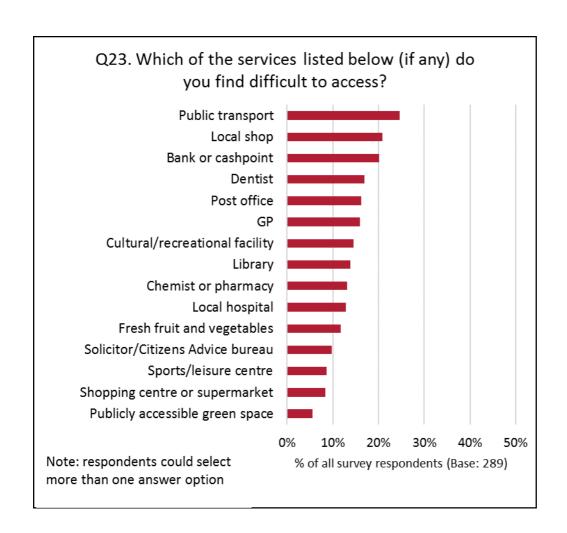
	Weekly	Monthly	Occasionally	Never	Response Count	Not answered
Football	6%	1%	5%	79%	91%	9%
Bowling	4%	1%	10%	76%	91%	9%
Tennis	3%	0%	7%	80%	90%	10%
Cricket	2%	0%	5%	83%	90%	10%
Recreational hard surface	4%	1%	4%	80%	90%	10%
Swimming	10%	4%	26%	52%	91%	9%
Athletics	2%	0%	5%	82%	89%	11%
Keep fit/gym	17%	2%	10%	62%	91%	9%

^{*} Note: Base is total number who answered the questionnaire (289)



Q23. Which of the services listed below (if any) do you find difficult to access?

	Number	Per cent
Local shop	60	21%
Shopping centre or supermarket	24	8%
Post office	47	16%
GP	46	16%
Dentist	49	17%
Chemist or pharmacy	38	13%
Fresh fruit and vegetables	34	12%
Local hospital	37	13%
Publicly accessible green space (e.g. park)	16	6%
Public transport	71	25%
Library	40	14%
Sports/leisure centre	25	9%
Cultural/recreational facility (e.g. theatre/cinema)	42	15%
Bank or cashpoint	58	20%
Solicitor/Citizens Advice bureau	28	10%
Other (please specify)	19	
Total respondents	126	
Not answered	163	
Base	289	



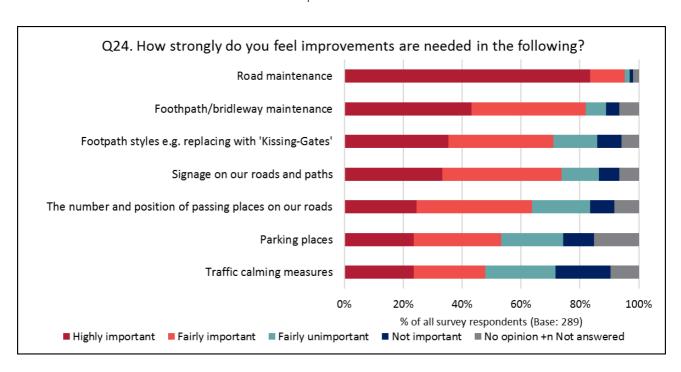
Q24. How strongly do you feel improvements are needed in the following?

		· · · · · · · · · · · · · · · · · · ·		I	I			
	Highly	Fairly	Fairly	Not	No	Response	Not	Base
	important	important	unimportant	important	opinion	Count	answered	
Parking places	68	86	61	30	16	261	28	289
Road maintenance	241	34	5	3	1	284	5	289
Traffic calming measures	68	70	69	54	11	272	17	289
The number and position of passing places on our roads	71	113	57	24	8	273	16	289
Foothpath/bridleway maintenance	125	112	20	13	5	275	14	289
Footpath styles e.g. replacing with 'Kissing-Gates'	102	103	43	24	6	278	11	289
Signage on our roads and paths	96	117	37	20	9	279	10	289
Other	3	2	0	1	0	6		289
Other (please specify)						9		

There were 9 other comments, please see Appendix 2. Free Text Comments for full list of comments.

	Highly important	Fairly important	Fairly unimportant	Not important	No opinion	Response Count	Not answered
Parking places	24%	30%	21%	10%	6%	90%	10%
Road maintenance	83%	12%	2%	1%	0%	98%	2%
Traffic calming measures	24%	24%	24%	19%	4%	94%	6%
The number and position of passing places on our roads	25%	39%	20%	8%	3%	94%	6%
Foothpath/bridleway maintenance	43%	39%	7%	4%	2%	95%	5%
Footpath styles e.g. replacing with 'Kissing-Gates'	35%	36%	15%	8%	2%	96%	4%
Signage on our roads and paths	33%	40%	13%	7%	3%	97%	3%

^{*} Note: Base is total number who answered the questionnaire (289)



Q25. What aspects of the local infrastructure/amenities do you think are in need of improvement?

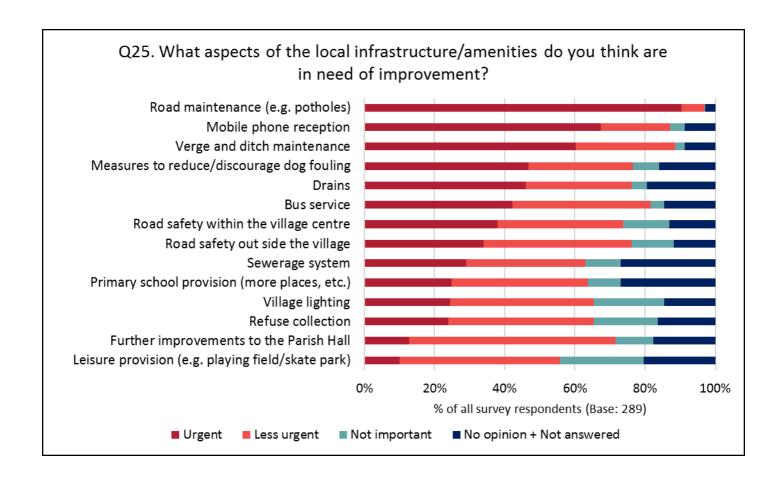
	Urgent	Less urgent	Not important	No opinion	Response Count	Not answered	Base
Road safety within the village centre (i.e. the 30 mph limit area)	110	103	38	19	270	19	289
Road safety out side the village	98	122	35	16	271	18	289
Sewerage system	84	98	29	57	268	21	289
Road maintenance (e.g. potholes)	261	19	1	1	282	7	289
Bus service	122	114	11	27	274	15	289
Drains	133	87	13	39	272	17	289
Refuse collection	69	120	53	26	268	21	289
Primary school provision (more places, etc.)	72	112	27	58	269	20	289
Measures to reduce/discourage dog fouling	135	86	22	28	271	18	289
Mobile phone reception	195	57	12	8	272	17	289
Further improvements to the Parish Hall	37	170	31	29	267	22	289
Leisure provision (e.g. playing field/skate park)	29	132	69	36	266	23	289
Verge and ditch maintenance	174	82	8	11	275	14	289
Village lighting	71	118	58	23	270	19	289
Other	8	2	1	1	12		
Other (please specify)					24		

There were 24 other comments, please see Appendix 2. Free Text Comments for full list of comments, with the key words/phrases shown in the following word cloud.

$Road_{\mathsf{Litter}\,\mathsf{Problem}} \, Village_{\mathsf{Lighting}\,\mathsf{Broadband}}$

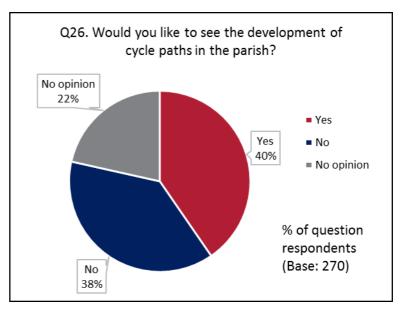
	Urgent	Less	Not	No	Response	Not
		urgent	important	opinion	Count	answered
Road safety within the village centre (i.e. the 30 mph limit area)	38%	36%	13%	7%	93%	7%
Road safety out side the village	34%	42%	12%	6%	94%	6%
Sewerage system	29%	34%	10%	20%	93%	7%
Road maintenance (e.g. potholes)	90%	7%	0%	0%	98%	2%
Bus service	42%	39%	4%	9%	95%	5%
Drains	46%	30%	4%	13%	94%	6%
Refuse collection	24%	42%	18%	9%	93%	7%
Primary school provision (more places, etc.)	25%	39%	9%	20%	93%	7%
Measures to reduce/discourage dog fouling	47%	30%	8%	10%	94%	6%
Mobile phone reception	67%	20%	4%	3%	94%	6%
Further improvements to the Parish Hall	13%	59%	11%	10%	92%	8%
Leisure provision (e.g. playing field/skate park)	10%	46%	24%	12%	92%	8%
Verge and ditch maintenance	60%	28%	3%	4%	95%	5%
Village lighting	25%	41%	20%	8%	93%	7%

^{*} Note: Base is total number who answered the questionnaire (289)



Q26. Would you like to see the development of cycle paths in the parish?

	Number	Per cent
Yes	109	40%
No	103	38%
No opinion	58	22%
Total	270	
respondents		
Not answered	19	



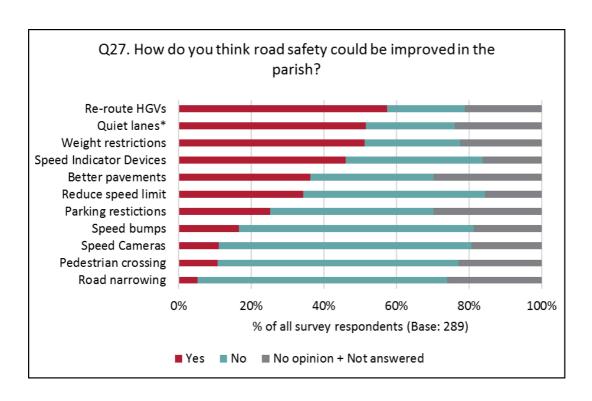
Q27. How do you think road safety could be improved in the parish?

	Yes	No	No opinion	Response Count	Not answered	Base
Speed bumps	48	187	30	265	24	289
Road narrowing	15	199	41	255	34	289
Speed Indicator Devices	133	109	29	271	18	289
Speed Cameras	32	201	24	257	32	289
Reduce speed limit	99	145	25	269	20	289
Pedestrian crossing	31	192	35	258	31	289
Re-route HGVs	166	62	41	269	20	289
Better pavements	105	98	60	263	26	289
Quiet lanes*	149	71	42	262	27	289
Weight restrictions	148	76	42	266	23	289
Parking restrictions	73	130	55	258	31	289
Other (please specify)				18		

There were 18 other comments, please see Appendix 2. Free Text Comments for full list of comments, with key words/phrases shown in the following word cloud.

 $\label{eq:hgv} \textit{HGV}_{\textit{Traffic}} \\ \\ \textit{Village}_{\textit{Signage}} \\ \\ \textit{Road}_{\textit{Children}} \\ \\ \\ \textit{Parking}$

	Yes	No	No opinion	Response Count	Not answered
Speed bumps	17%	65%	10%	92%	8%
Road narrowing	5%	69%	14%	88%	12%
Speed Indicator Devices	46%	38%	10%	94%	6%
Speed Cameras	11%	70%	8%	89%	11%
Reduce speed limit	34%	50%	9%	93%	7%
Pedestrian crossing	11%	66%	12%	89%	11%
Re-route HGVs	57%	21%	14%	93%	7%
Better pavements	36%	34%	21%	91%	9%
Quiet lanes*	52%	25%	15%	91%	9%
Weight restrictions	51%	26%	15%	92%	8%
Parking restrictions	25%	45%	19%	89%	11%



Q27a. Road safety location

	Number of comments to highlight locations where needed
Speed bumps	14
Road narrowing	4
Speed Indicator Devices	18
Speed Cameras	2
Reduce speed limit	21
Pedestrian crossing	3
Re-route HGVs	22
Better pavements	5
Quiet lanes*	9
Weight restrictions	8
Parking restrictions	18

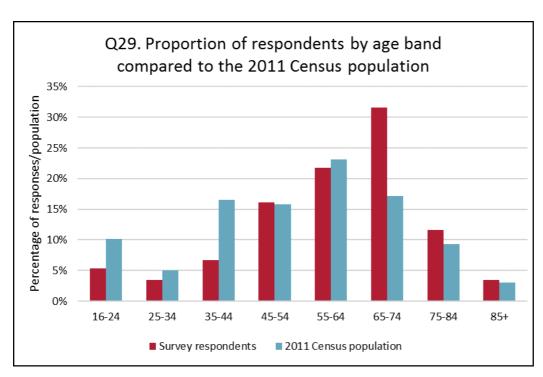
For a full list of locations by improvements see Appendix 2. Free Text Comments.

Q28. Are you ...?

	Number	Per cent
Male	130	46%
Female	155	54%
Total respondents	285	
Not answered	4	

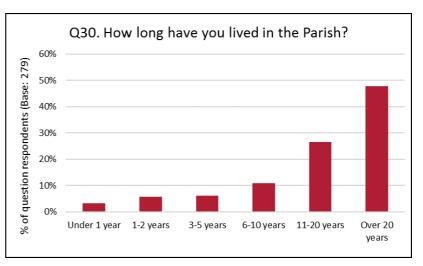
Q29. How old are you?

	Questionnaire		Census	
	Number	Per cent	Number	Per cent
16-24	15	5%	60	10%
25-34	10	4%	30	5%
35-44	19	7%	98	16%
45-54	46	16%	94	16%
55-64	62	22%	137	23%
65-74	90	32%	102	17%
75-84	33	12%	55	9%
85+	10	4%	18	3%
Total	285		594	
Not answered	4			



Q30. How long have you lived in the Parish?

	Number	Per cent
Under 1 year	9	3%
1-2 years	16	6%
3-5 years	17	6%
6-10 years	30	11%
11-20 years	74	27%
Over 20 years	133	48%
Total	279	
respondents		
Not answered	10	

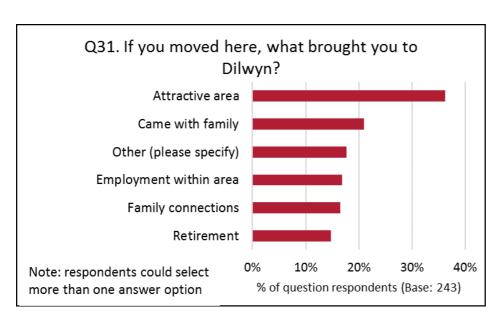


Q31. If you moved here, what brought you to Dilwyn?

	Number	Per cent
Came with family	51	21%
Retirement	36	15%
Employment within area	41	17%
Attractive area	88	36%
Family connections	40	17%
Other (please specify)	41	18%
Total respondents	243	
Not answered	46	

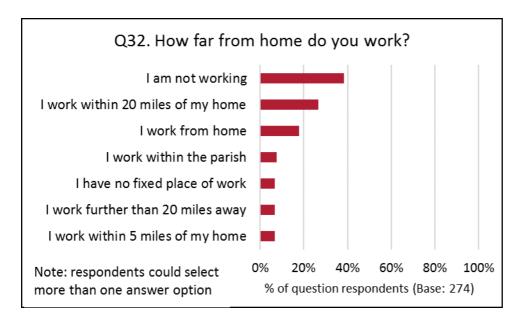
There were 41 other comments, please see Appendix 2. Free Text Comments for full list of comments, with the main words/phrases show in the following word cloud.





Q32. How far from home do you work?

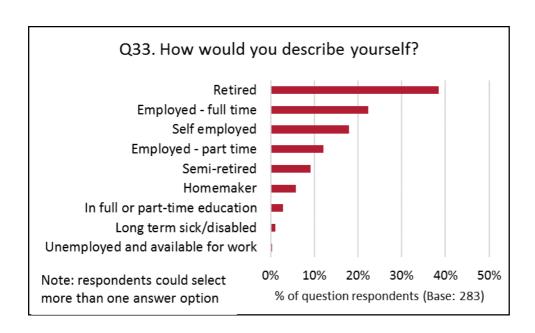
	Number	Per cent
I am not working	105	38%
I work from home	49	18%
I work within the parish	21	8%
I work within 5 miles of my home	18	7%
I work within 20 miles of my home	73	27%
I work further than 20 miles away	18	7%
I have no fixed place of work	18	7%
Total respondents	274	
Not answered	15	



Q33. How would you describe yourself?

	Number	Per cent
Employed - full time	63	22%
Employed - part time	34	12%
Self employed	51	18%
Semi-retired	26	9%
Retired	109	39%
In full or part-time education	8	3%
Unemployed and available for work	1	0%
Long term sick/disabled	3	1%
Homemaker	16	6%
Other (please specify)	9	
Total respondents	283	
Not answered	6	

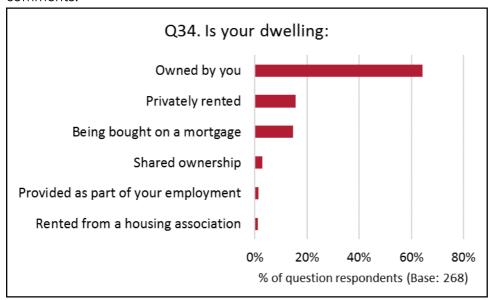
There were 9 other comments, please see Appendix 2. Free Text Comments for full list of comments.



Q34. Is your dwelling:

	Number	Per cent
Owned by you	172	64%
Being bought on a mortgage	39	15%
Privately rented	42	16%
Rented from a housing association	3	1%
Shared ownership	8	3%
Provided as part of your employment	4	2%
Other (please specify)	9	
Total respondents	268	
Not answered	21	

There were 9 other comments, please see Appendix 2. Free Text Comments for full list of comments.



Q35. Is your dwelling in the parish your main residence?

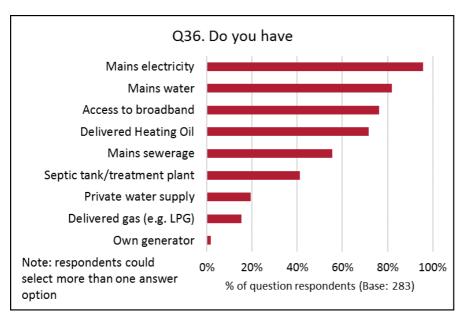
	Number	Per cent
Yes	272	99%
No	2	1%
Total respondents	274	
Not answered	15	

Q36. Do you have:

	Number	Per cent
Delivered gas (e.g. LPG)	43	15%
Delivered Heating Oil	203	72%
Mains electricity	271	96%
Own generator	5	2%
Mains water	232	82%
Private water supply	55	19%
Mains sewerage	157	56%
Septic tank/treatment plant	117	41%
Access to broadband	216	76%
Other (please specify)	12	
Total respondents	283	
Not answered	6	

There were 12 other comments. Please see Appendix 2. Free Text Comments for full list of comments, with the main words/phrases shown below in a word cloud.

Access to Broadband Children Delivered Housing



Q 37. If you have any other comments you would like to make which are not covered in this questionnaire, please use the box below.

There were 34 responses to this question. A full list of comments can be found in Appendix 2. Free Text Comments, but the key words/phrases are shown in the word cloud below.

Pub Ago Development Cycle Paths Housing Live Village Parish Community Properties Plan Character School

END OF MAIN REPORT